Debra A. Howland Executive Director Public Utilities Commission of New Hampshire

20th.September, 2015

#P!O BOSEP15#10:50

Dear Ms. Howland:

I write you concerning my extreme objection to any rate increase of water flat rate by Lakes Region Water company Inc. on several grounds through out the last nearly 16 years of home ownership at 14 Fairway Drive, Center Ossipee, NH. 03814. A member of Indian Mound Property owners Assoc. my wife and I have suffered through countless interruptions of service and loss of large water appliances to wit 2 dishwashers, 2, 50 gallon hotwater heaters, 2 bathroom sink fawsetts, 1 kitchen fawsett, all due to silt and sand in the water lines after "Leak repairs" this has been an on going for 15 plus years that I have owned the property.

I have since resorted to installing two water filtering systems 1, 25 micron inline to the house with filter houseing and filter on 3 month exchange rate my filters must be changed every 2 months at cost of \$18.00 per filter, and a kitchen fawsett mounted 10 micron filter for potable drinking water with a exchange rate of 1 filter per month at \$15.25 per filter. In 15 plus years I have seen only water quality test that barely meeting state and EPA. Safe water act requirements. To date I have yet seen a biological test performed for micro- biological bacteria, i.e. choloform, psydomonisis or even a simple dip strip test.

We at I. M.P.O.A. are charged at the highest rate of water charge of anywher in the state of New Hampshire. In fact they have a Monopoly on water distribution in the towns of Campton, Conway, Freedom, Gilford, Laconia, Moultonborugh, Ossipee, Tamworth, Thornton, and Tuftonboro, Newhmpshire. I have been told by counsel that becouse of a 40 year old convenant with these towns that we as residents of the afore mentioned towns cannot have wells drilled on our own land for our own ground water, because L.R.W.C owns the water rigths.

According to the notice received on September 17th, 2015, the Lakes Region Water Company is seeking to recover costs of land purchase of "Mt. Roberts " property an 38.18% increase on water rates plus a 5 yr. Step increase of undetermined amount to cover their cost of doing business and plus they received a 15.95% increase on revenue for the year of 2014. This seems to be usary at its greediest, I would love to fined stock or an investment that would give me that kind of Dollar Net Return. I there fore do greiviously object to this blantant atempt at greed, over charging the public as well as surcomventing the surcharge that your commission ruled several years ago was illegal.

Sincerely,

Dennis R. and Sally J. Parcels

14 Fairway Drive, Center Ossipee, NH. 03814